

HD News

HD Ferries welcome you onboard the HD1 and wish you a pleasant journey. Please sit back, relax and enjoying riding the seas on the fastest ferry in the Channel Islands. Why not sample the onboard café or do a spot of shopping in the onboard duty free shop, on the lower deck (see pages 24-27 for prices).

HD FERRIES HAS A COMPLETE REFIT November 2007 – March 2008

Between November 2007 and March 2008, the HD1 has been moored in Portsmouth, UK.

At the beginning of December 2007 the HD1 was moved into the Royal Naval Dockyard so various minor repairs (to damage caused when the Duke of Normandy tugboat pushed HD1 against the quay) could be carried out.

Then on 14th February 2008 the HD1 went into dry dock for her complete annual refit and also to have a new impellor fitted. This was to enable her to return to a normal service speed of 40-45 knots, the fastest of any ship operating in Northern Europe and allowing a journey time to St Malo of 1 hour!

Whilst carrying out all of this maintenance, we also worked closely with Jersey Harbours to ensure the operational difficulties experienced in 2007 were not repeated.

In summary, HD Ferries winter preparations have been carried out to ensure we are more prepared than ever to offer choice and low fares to travellers between the Channel Islands and France.



PILOTS TRAINING PASSED WITH FLYING COLOURS! February 2008

Following weeks of intensive training with Jersey Harbour Pilots, the HD Ferries Masters have successfully completed their Pilotage training. This will remove the need to operate HD1 with pilots when departing or arriving at the port of St Helier and will further reduce journey times.

Pilot exemption for Guernsey and St Malo is also proceeding at the same time as the Jersey courses. HD Ferries is on course to have all Masters and Mates qualified by the time the service restarts on 20th March 2008.



JOINT PARTNERSHIP WITH AIRTEL-VODAFONE March 2008

We are happy to announce our new partnership with Airtel-Vodafone who have kindly sponsored our seat cover head rests onboard the HD1 for 2008. Airtel-Vodafone is the newest mobile service company in the Channel Islands and are committed to bringing the Channel Islands the best in mobile telecommunications.



Europcar

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with HD

For foot passengers wishing to explore the Channel Islands on arrival in Jersey or Guernsey, we recommend Europcar. Simply take your HD ferries ticket to the Europcar desk for 10% off today's fare.

0800 7350735

www.europcarjersey.com/hdferries and www.europcarguernsey.com/hdferries

What's your view on introducing a service to the UK?

Following the uncertainty caused by announcements that Condor is for sale, HD Ferries is accelerating plans to extend low fare services to the UK and ensure customers are not left without a service on this essential route from the Channel Islands to the UK.

Commenting on these plans, Chris Howe-Davies, CEO of HD Ferries said:

"This is obviously a very unsettling time for customers who rely on continuous and reliable services to the UK. It has always been our desire to extend our low fares service from the Jersey and Guernsey to the UK and so it would obviously be to the benefit of customers if there was a genuine alternative to the existing arrangement sooner rather than later. The resumption of our popular low fare services to France underlines our long term commitment to the local market. In the coming weeks we will continue our discussions with key customers and the authorities to discuss how we can accelerate our plans to bring the same choice and low fares to the UK. In the meantime we look forward to welcoming our loyal customers aboard services to France from Thursday 20th March"

Tell us what you think on the HD blog!
All suggestions help us provide a better service to you our customers!



KEEP FARES LOW, SUPPORT **hdferries.com**

HD ferries has been overwhelmed by the fantastic support from customers and residents. Read the supporting comments on www.hdferries.co.uk/keepfareslow.asp and let us know what you think.

